

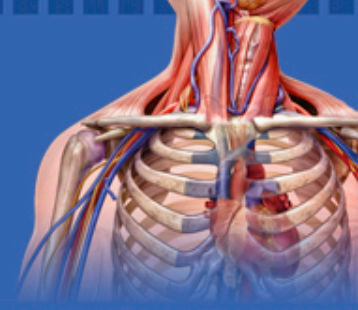
# Vessel Health and Preservation:

What is the Right Line for the Right Patient at the Right Time?

Nancy Moureau, *BSN, RN, CRNI, CPUI, VA-BC*



# Objectives



- After completing this activity the learner will be able to:
- List the key concepts of the Vessel Health and Preservation program
- Discuss the benefits of the Vessel Health and Preservation Program
- Describe the implementation plan of Vessel Health and Preservation (VHP)
- Describe the tools of the VHP initiative including the Daily Vascular Access Assessment Tool
- Identify the methods for providing input and evaluation of the program

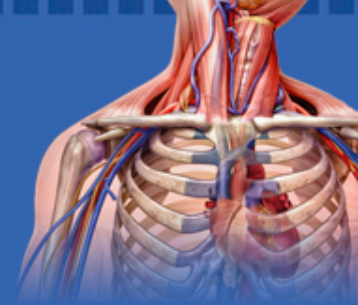
# Disclosure



Ms. Moureau has disclosed the following:

- Speakers Bureau for Arrow/Teleflex, Cook, Excelsior, 3M
- Educational Support for Access Scientific, Angiodynamics, Genentech

# Continuing Education Credit (CE)

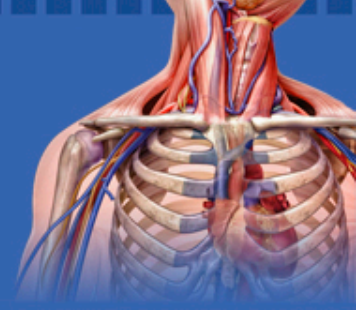


- At the end of this webinar you can obtain 1.0 contact hour by going to [www.saxetesting.com/vh](http://www.saxetesting.com/vh)
- Complete the post-test and evaluation form.
- Upon successful submission, you will be able to print out your certificate of completion.
- Provider (Saxe Communications) is approved by the California Board of Registered Nursing. Provider # 14477
- This program has been approved for 1.0 contact hour of CRCE by the AARC.
- No off-label use of products will be discussed.
- Ms. Moureau did not disclose any conflicts of interest in relation to this presentation.



## What Is Vessel Health and Preservation?

# Vessel Health and Preservation (VHP)

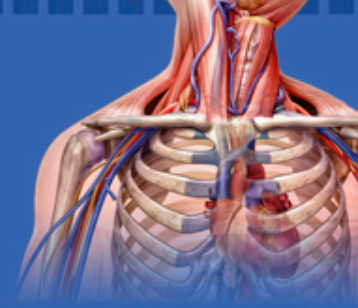


*Vessel Health and Preservation is a process that applies evidence-based guidelines for:*

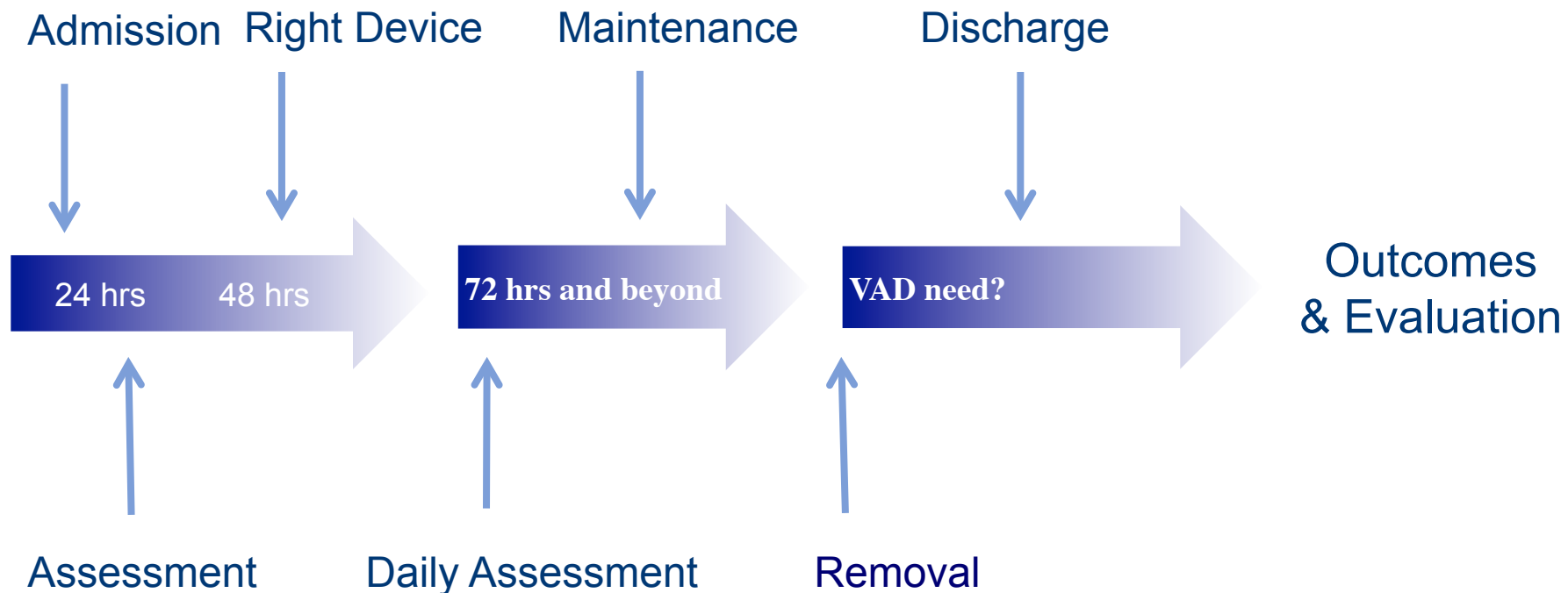
- Vascular Access (IV) device selection, insertion, maintenance and removal
- It is an evidenced base system that functions on a timeline with selection algorithm

**Right Line for the Right Patient at the Right Time™**

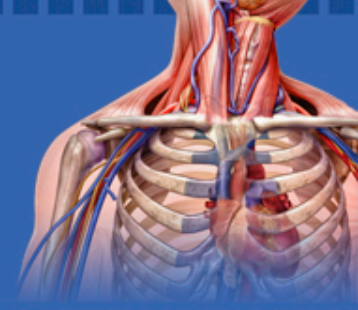
# The VHP as a Vascular Access System of Care



***Right Line for the Right Patient at the Right Time™***



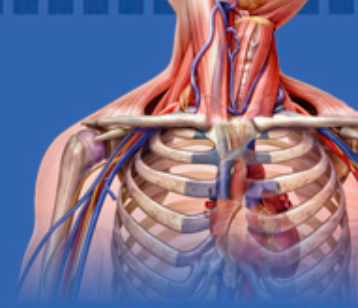
# VHP Outcomes are a Function of Evidence and Guidelines



## KEY CONCEPTS

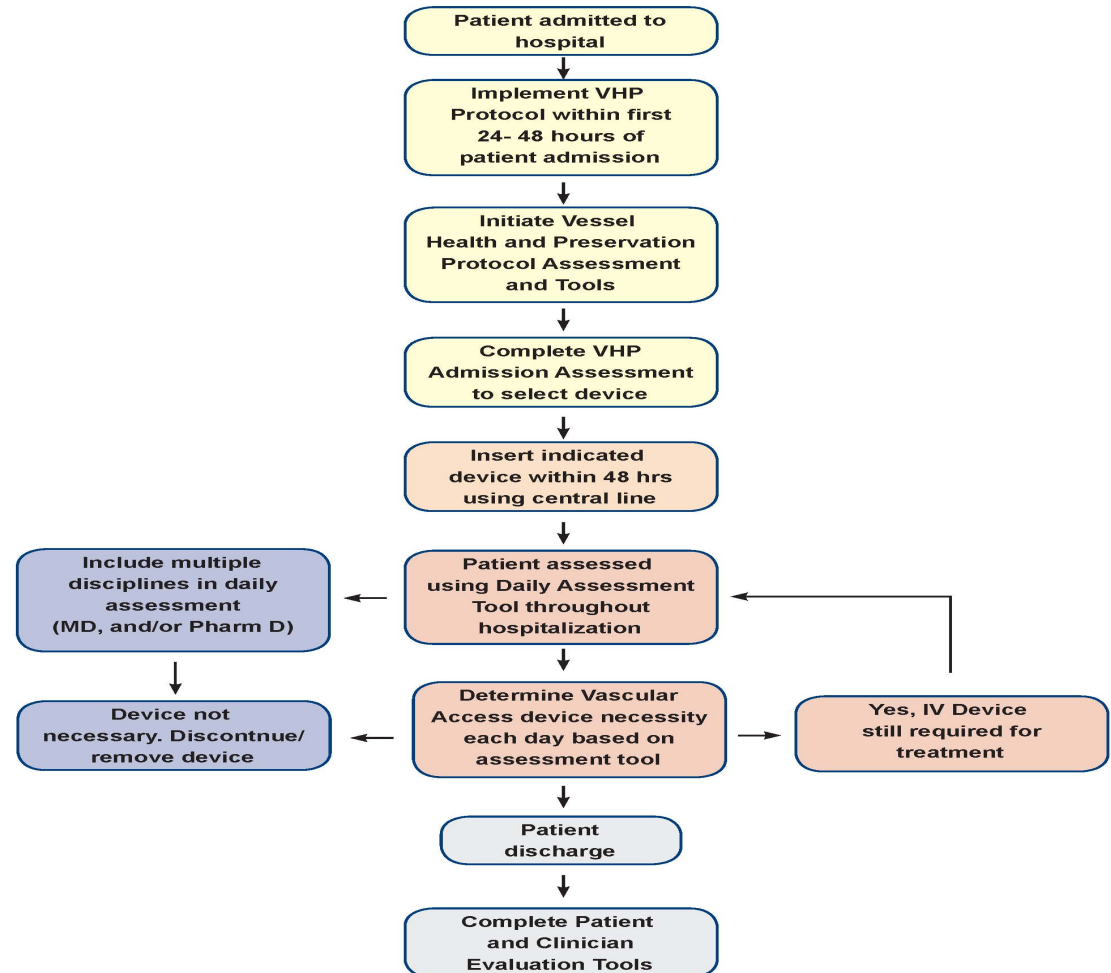
- **Right Line**
  - Choose the best vascular access device based on treatment plan
  - Fewest lumen, smallest size, safest site, and use of ultrasound
- **Right Patient**
  - Select a device based on patient conditional factors and long-term needs
  - Assess veins, choices, and history
- **Right Time**
  - Early assessment (< 24 hrs) and placement (< 48 hours)
  - Daily assessment and removal when treatment complete



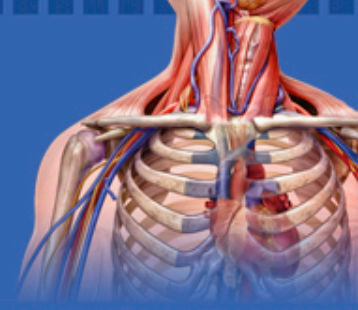


## The VHP Protocol:

a working process for intentional access selection and assessment



# Benefits of Vessel Health and Preservation



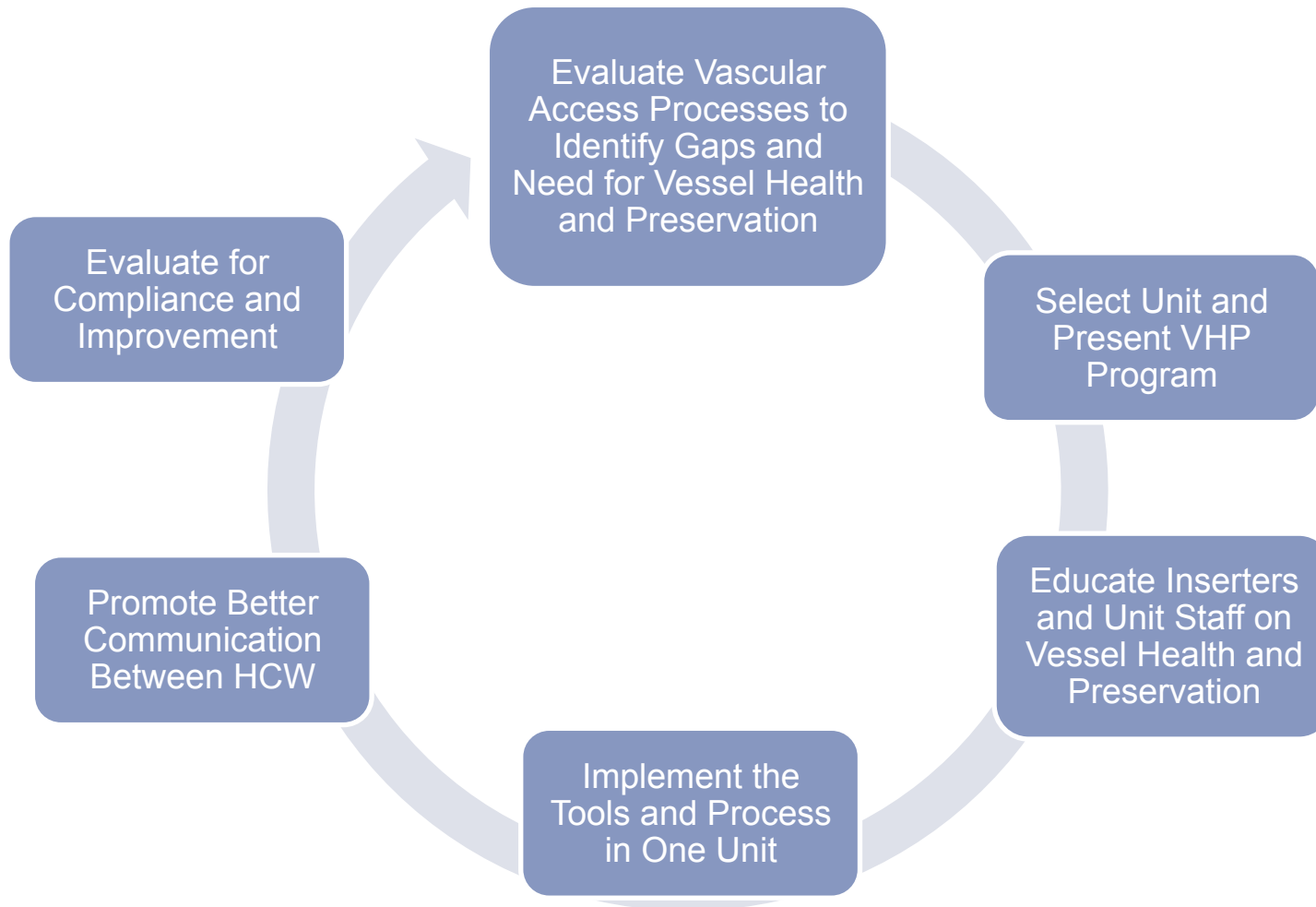
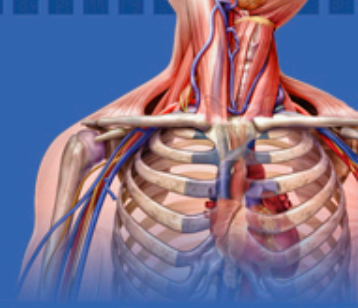
- Protocol provides consistency of care
- Intentional selection process preserves veins for future needs of patient
- Process implements Best Practice Guidelines
- Education and compliance with guidelines results in reduced infection rates
- Fewer vascular access devices promotes greater patient satisfaction



## Stage 1

# A Starting Point for Assessment

# Implementing the VHP System

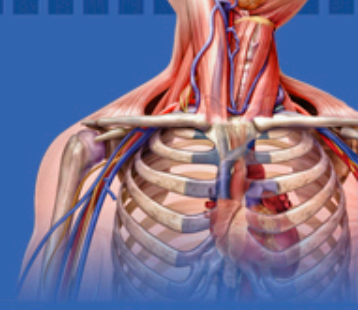


# First Phase of Vessel Health Implementation

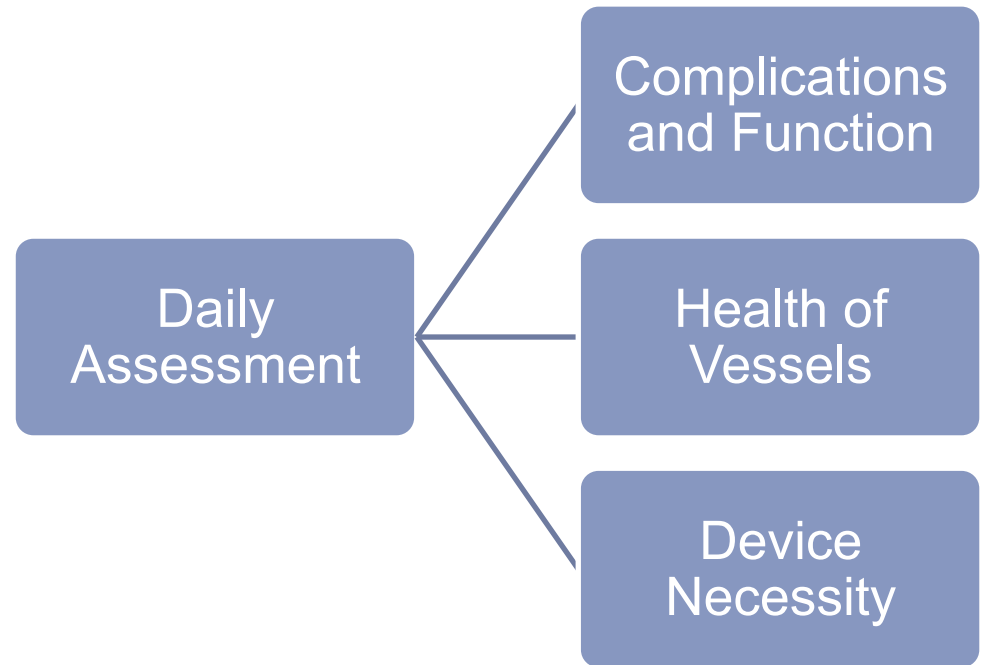


- Retrospective Review of vascular access device usage and complications
- Initiate education for Daily Vascular Access Assessment (DVA Tool)
- Begin use of Daily Assessment Tool in your unit
- Reach 100% usage of DVA Tool for all patients in unit
- Perform random trial use of Admission Assessment Tool
- Evaluate patient and staff for comments and satisfaction with Stage 1 process

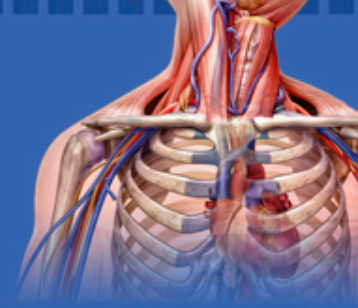
# Right Time for Daily Measurement of Outcomes



- **Daily Assessment**
  - Performed for early identification of complications
  - Is device appropriate, preserving vessel health and comfortable for patient?
  - Is device still necessary or can meds change to oral?



# Daily Assessment

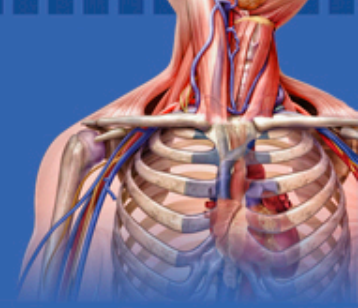


- Daily vascular access assessment by nursing and medical staff
- Completion of Daily Assessment by nursing staff by night staff to make it ready (before 6AM) for AM rounds
- Medical staff completion by end of day, verified with signature
- Determination of necessity with multi-disciplinary focus and medical rounds

Daily Vessel Health Assessment Tool			
Patient Medical ID #: _____		Date: ____/____/____	
<b>Nursing Information</b>			
1. How comfortable is the patient with their vascular access device? (ask the patient)			
<input type="checkbox"/> 5 - Extremely comfortable	<input type="checkbox"/> 2 - Somewhat uncomfortable		
<input type="checkbox"/> 4 - Somewhat comfortable	<input type="checkbox"/> 1 - Very uncomfortable		
<input type="checkbox"/> 3 - Comfortable	<input type="checkbox"/> N/A due to confusion /sedation or other _____		
If #2 or #1 checked, please explain the reason for discomfort: _____			
2. What is the current device(s)? (check all that apply)			
Type: <input type="checkbox"/> PIV <input type="checkbox"/> Midline <input type="checkbox"/> PICC <input type="checkbox"/> CVC <input type="checkbox"/> Port <input type="checkbox"/> Dialysis			
Number of Lumens <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3	Which Device? <input type="checkbox"/> PICC <input type="checkbox"/> CVC		
No. of Lumens in Use <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3	Which Device? <input type="checkbox"/> PICC <input type="checkbox"/> CVC		
3. What complications, if any occurred within the last 24 hours (PIV)? (check all that apply)			
<input type="checkbox"/> Infiltration	<input type="checkbox"/> Multiple restarts in 24 hrs		
<input type="checkbox"/> Phlebitis/thrombophlebitis	<input type="checkbox"/> Infection	<input type="checkbox"/> Other _____	
4. Did any complications occur within the last 24 hours with Central Venous Access Device(s)?			
If Yes, check all that apply. Which Device? <input type="checkbox"/> PIV <input type="checkbox"/> Midline <input type="checkbox"/> PICC <input type="checkbox"/> CVC	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
<input type="checkbox"/> Infection	<input type="checkbox"/> Phlebitis	<input type="checkbox"/> Occlusion	
<input type="checkbox"/> Partial Withdrawal Occlusion	<input type="checkbox"/> Thrombosis	<input type="checkbox"/> Other _____	
5. Is this patient having any difficulty with eating and drinking? <input type="checkbox"/> Yes <input type="checkbox"/> No			
6. Are there IV medications ordered other than PRN? <input type="checkbox"/> Yes <input type="checkbox"/> No			
7. Is the VAD absolutely necessary for blood draws with this patient? <input type="checkbox"/> Yes <input type="checkbox"/> No			
<b>Nursing Recommendation:</b>		<b>Print Name:</b> _____ RN/MP/PA/TVRN (circle)	
8. Referring to the VHP Right Line Tool is the venous access device(s) most appropriate for the current treatment plan?			
<input type="checkbox"/> Yes <input type="checkbox"/> No			
If No, What device would apply based on Right Line Tool Selection? _____			
9. Is there any reason to maintain the current device(s)? <input type="checkbox"/> Yes <input type="checkbox"/> No			
If Yes, (other than the above reason) Why? _____			
<b>RECOMMENDATIONS:</b>			
<input type="checkbox"/> Discontinue device(s)	<input type="checkbox"/> Maintain device(s)		
<input type="checkbox"/> Consider new device(s) from VHP Assessment Trifold	Recommended new device(s) _____		
<b>Physician/Pharmacist Info:</b>		<b>Print Name:</b> _____ MD/PharmD (circle)	
(Information can be obtained by interview or by phone)			
10. Would switch to all oral medications be contraindicated at this time for this patient? <input type="checkbox"/> Yes <input type="checkbox"/> No			
11. Is there an active blood stream infection? <input type="checkbox"/> Yes <input type="checkbox"/> No			
12. Will access be required once the patient is released? <input type="checkbox"/> Yes <input type="checkbox"/> No			
13. What is the current discharge plan? # of days left _____			
14. Is the current IV device still necessary for this treatment plan and this patient? <input type="checkbox"/> Yes <input type="checkbox"/> No			
If Yes, please explain:			
<input type="checkbox"/> IV needed additional days	Number of additional day(s) _____		
<input type="checkbox"/> Critical condition	<input type="checkbox"/> Other _____		
<b>MD Action Plan:</b>			
See nursing recommendation(s). If two or more NO answers, consider discontinuation of all IV devices to reduce risk to patient.			
<b>FINAL ACTION:</b>			
<input type="checkbox"/> Discontinue device(s)	<input type="checkbox"/> Maintain device(s)	# day(s) _____	
<b>For internal review:</b> <input type="checkbox"/> 25% <input type="checkbox"/> 50% <input type="checkbox"/> 75% <input type="checkbox"/> 100%			

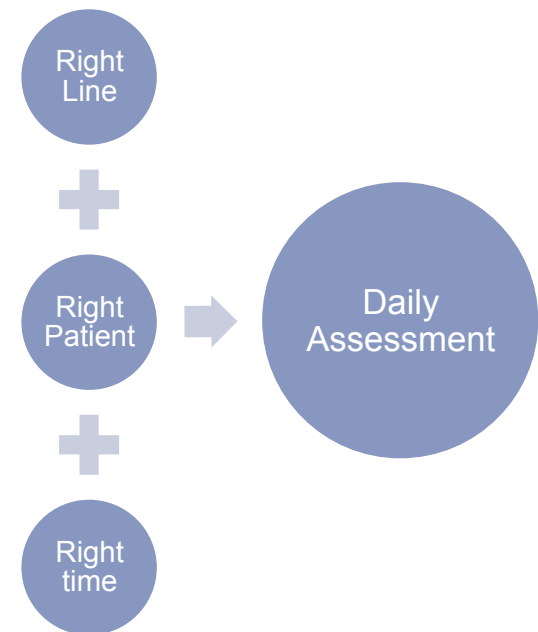


# Daily Assessment Example



Daily rounds for patient with goal evaluation and device assessment

- **Right Line**
  - Have there been complications in last 24 hours?
  - Is the device the best for the treatment?
- **Right Patient**
  - Is the device comfortable for the patient?
  - Does the device(s) accommodate the treatment plan without interruption?
- **Right Time**
  - Is the device still needed and if so how many more days?
  - Can the medications be changed to oral?





An anatomical illustration of the human thoracic cavity. The rib cage is shown in a semi-transparent manner, revealing the underlying structures. The heart is centrally located, with its major blood vessels (aorta, pulmonary artery, and pulmonary veins) clearly visible. The lungs are positioned on either side of the heart, and the trachea is visible at the top. The illustration is set against a blue background with a grid pattern at the top.

### Daily Vessel Health Assessment Tool

**Patient Medical ID #:** \_\_\_\_\_ **Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_  
dd mm yyyy

**Nursing Information**

1. How comfortable is the patient with their vascular access device? (ask the patient)

<input type="checkbox"/> 5 - Extremely comfortable	<input type="checkbox"/> 2 - Somewhat uncomfortable
<input type="checkbox"/> 4 - Somewhat comfortable	<input type="checkbox"/> 1 - Very uncomfortable
<input type="checkbox"/> 3 - Comfortable	<input type="checkbox"/> N/A due to confusion /sedation or other _____

If #2 or #1 checked, please explain the reason for discomfort: \_\_\_\_\_

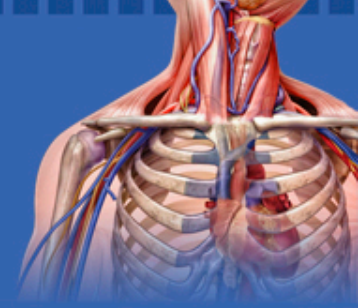
2. What is the current device(s)? (check all that apply)

Type:	<input type="checkbox"/> PIV	<input type="checkbox"/> Midline	<input type="checkbox"/> PICC	<input type="checkbox"/> CVC	<input type="checkbox"/> Port	<input type="checkbox"/> Dialysis
Number of Lumens	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	Which Device?		<input type="checkbox"/> PIOC <input type="checkbox"/> CVC
No. of Lumens in Use	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	Which Device?		<input type="checkbox"/> PIOC <input type="checkbox"/> CVC

3. What complications, if any, occurred within the last 24 hours (PICC) (check all that apply)

- Written in a modified SBAR format (Situation-Background-Assessment-Recommendation) including patient input, and reason for vascular access device(s)
- Patient assessment of comfort and satisfaction is 1<sup>st</sup> question
- Identify the device; any problems? Is it the right device?

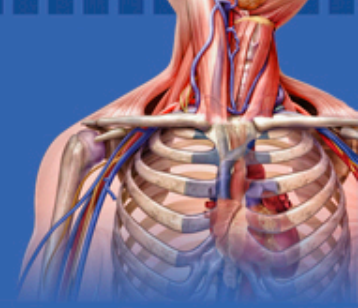
# Daily Assessment Tool



3. What complications, if any occurred within the last 24 hours (PIV)? (check all that apply)			
<input type="checkbox"/> Infiltration	<input type="checkbox"/> Multiple restarts in 24 hrs		
<input type="checkbox"/> Phlebitis/thrombophlebitis	<input type="checkbox"/> Infection	<input type="checkbox"/> Other _____	
4. Did any complications occur within the last 24 hours with Central Venous Access Device(s)?			
If Yes, check all that apply. Which Device?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> PIV	<input type="checkbox"/> Midline	<input type="checkbox"/> PICC	<input type="checkbox"/> CVC
<input type="checkbox"/> Infection	<input type="checkbox"/> Phlebitis	<input type="checkbox"/> Occlusion	<input type="checkbox"/> Port
<input type="checkbox"/> Partial Withdrawal Occlusion	<input type="checkbox"/> Thrombosis	<input type="checkbox"/> Other _____	<input type="checkbox"/> Dialysis
5. Is this patient having any difficulty with eating and drinking?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
6. Are there IV medications ordered other than PRN?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
7. Is the VAD absolutely necessary for blood draws with this patient?		<input type="checkbox"/> Yes	<input type="checkbox"/> No

- Double check the medical record and ask clinical staff about any complications; ask the patient – the goal – determine if the device is working well for this patient
- Also check if the patient is drinking well, still receiving any IV medications/solutions or just prn?
- Decide if the device is still needed or can be removed today?

# Daily Assessment Tool



**Nursing Recommendation:** **Print Name:** \_\_\_\_\_ RN/NP/PA/IVRN (circle)

8. Referring to the VHP Right Line Tool is the venous access device(s) most appropriate for the current treatment plan? ☐ Yes ☐ No

If No, What device would apply based on Right Line Tool Selection? \_\_\_\_\_

9. Is there any reason to maintain the current device(s)? ☐ Yes ☐ No

If Yes, (other than the above reason) Why? \_\_\_\_\_

**RECOMMENDATIONS:**

☐ Discontinue device(s)

☐ Maintain device(s)

☐ Consider new device(s) from VHP Assessment Trifold

Recommended new device(s) \_\_\_\_\_

- What the recommendation by nursing staff?
- Different device?
- Remove the IV access?
- Place assessment tool in chart with Progress Notes ready for medical rounds

# Application of Guidelines with VHP



## Providing documentation of vascular access assessment demonstrates application of National Patient Safety Goals

### Provide Education (SHEA)

- Annual infection prevention education for all clinicians who insert or care for CVCs
- Education upon hire for all clinicians who work with CVCs
- Evaluate to ensure understanding and compliance
- Competency assessment
- Teach assessment and placement for device with the least risk for the patient (CDC 2008)

### Implement Central Line Bundle Practices

- Hand hygiene
- Select insertion site based on risk assessment – avoid femoral
- Use maximal barriers and protection
- Chlorhexidine with alcohol for skin disinfection
- Remove device promptly when not needed
- Assess current device, function and necessity by clinical staff at least daily (Joint Commission, CDC 2011, ASDIN 2008 and RNAO 2008)

### Use Central line Checklist (NHSN 2009)

- Use checklist for all CVC insertions
- Ensure compliance sterile technique with observer present
- Empower observer to stop procedure if compromised

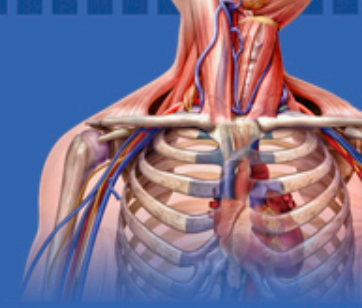
References: Institute for Health Care Improvement ([www.IHI.org](http://www.IHI.org)), Getting Started Kit Central Line Bundle: Preventing Central Line Infections How-to Guide p3, accessed November 2011.

CDC. Guidelines for the Prevention of Intravascular Catheter Related Infections. 2011.



# Vessel Health and Preservation Moving Forward

# VHP Protocol Initiation

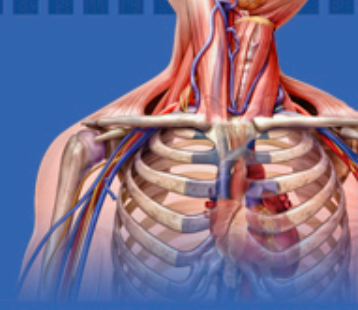


- Protocol approved by hospital or used as order
- Initiated upon admission
- Directs the process and empowers device placement
- The protocol is designed to provide consistent device management from the patient's admission to discharge
- It is a defined process for measurement of outcomes
- Aligned with national standards of practice

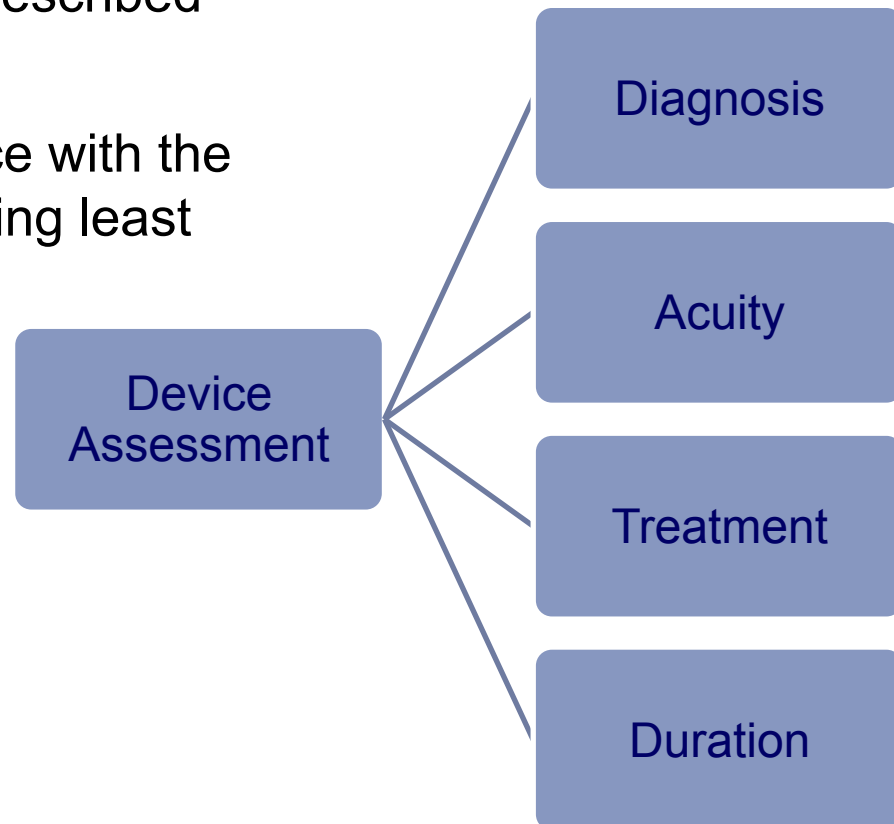
Vessel Health & Preservation Protocol Vascular Access Protocol Order Set	
Patient Name and Medical ID#: _____	
Implement Vessel Health and Preservation Protocol on admission of patient to unit.	
<ol style="list-style-type: none"><li>1. Initiate device placement indicated by the protocol tool and daily assessment device selection throughout hospitalization.<ol style="list-style-type: none"><li>a. Initiate Peripheral Access or Midline or PICC by vascular access team or</li><li>b. Notify Interventional Radiology or Surgeon for placement of other central venous catheters/ports (As identified in Protocol Selection Tool)</li></ol></li><li>2. Use Central Line Checklist and observation of procedure for each PICC or CVC insertion. Checklist to be completed by person other than inserter.</li><li>3. Confirm terminal central catheter tip position per radiological assesment for PICCs and CVCs. When SVC position confirmed, okay to use central access device.</li><li>4. Use thrombolytic to treat partial or complete catheter occlusion as needed per hospital policy treating all lumens.</li><li>5. Use aseptic technique with frictional scrub to cap with every catheter access flushing well to remove any residual blood from cap.</li><li>6. Perform assessment of site necessity with Daily Assessment Tool. Make available for medical rounds.</li><li>7. Initiate removal of device as soon as indicated in Daily Assessment Tool. CVC per policy.</li></ol>	
Date/time: ____/____/____	



# Second Phase with Adm Assessment Right Line for Device Selection



- Choose the best vascular access device based on diagnosis, acuity, prescribed therapy and duration
- Select most appropriate device with the lowest risk for infection including least number of lumens



# Second Phase Admission Assessment



- Admission assessment consists of individual evaluation of the patient
- Includes risk assessment and device selection

### Vessel Health and Preservation Right Line Tool

Tool completed at admission and with each new device. Circle ALL. Diagnose the apply. Check all that apply.

**NUTRITION (PPN/TPN)**  
Burn Patient, Dehydration, Crohn's Disease, Malnutrition, Bowel Obstruction

**DIAGNOSTIC CT**  
Abdomen, DVT/GDs, Acute Kidney, Urinary Obstruction, Trauma

**CRITICAL CONDITION**  
Acute Trauma, MI, Cardiac Failure

**TRANSPLANT OR RENAL**  
Chronic or acute

**NON-RESISTING PHARMACEUTICALS**  
Single dose only

**RESISTING PHARMACEUTICALS**  
See Pg 3 Pharmaceuticals

**CANCER**  
CHEMOTHERAPY

### Vessel Health and Preservation Protocol Right Line Contraindication Tool

Use this tool to determine any risk factors or contraindications that may prevent use of the "right line" as determined by PAGE 1 of the Right Line Tool.

**PIV INDICATED UNLESS:**

**MDLINE INDICATED UNLESS:**

**PICC INDICATED UNLESS:**

**CVC INDICATED UNLESS:**

### Vessel Health and Preservation Protocol Right Patient Tool – Risk Factors

Directions: Check all that apply. These risk factors may require a referral or a consult for a vascular access specialist to place indicated device.

**Stage 1:**  
Patient conditions require clinician to use care with skin access, vein selection, and catheter size determination.

**Stage 2:**  
Patient conditions require extra care and referral to Vascular Access Specialist for consultation.

**Stage 3:**  
Patient conditions require clinician to refer patient to Interventional Radiology or Surgeon for placement of any vascular access device.

Circle device indicated. If more than one box checked, choose the device that most safely delivers ALL required infusions with lowest risk. Device indicated should be placed within 24 hours of assessment.

Vascular Access Device indicated according to assessment:

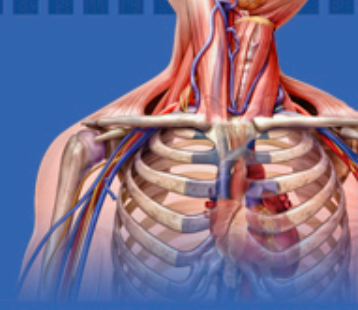
Clinician performing assessment: \_\_\_\_\_ Date: \_\_\_\_\_

Scope of Protocol: This order set pertains to patients admitted at any point of hospital entry for purposes of initiating venous access and management for the duration of the hospitalization.

\*\* If contraindicated, then Anticatheter Triple Lumen CVC. See Pg 2 Right Line Contraindication Tool to confirm device.

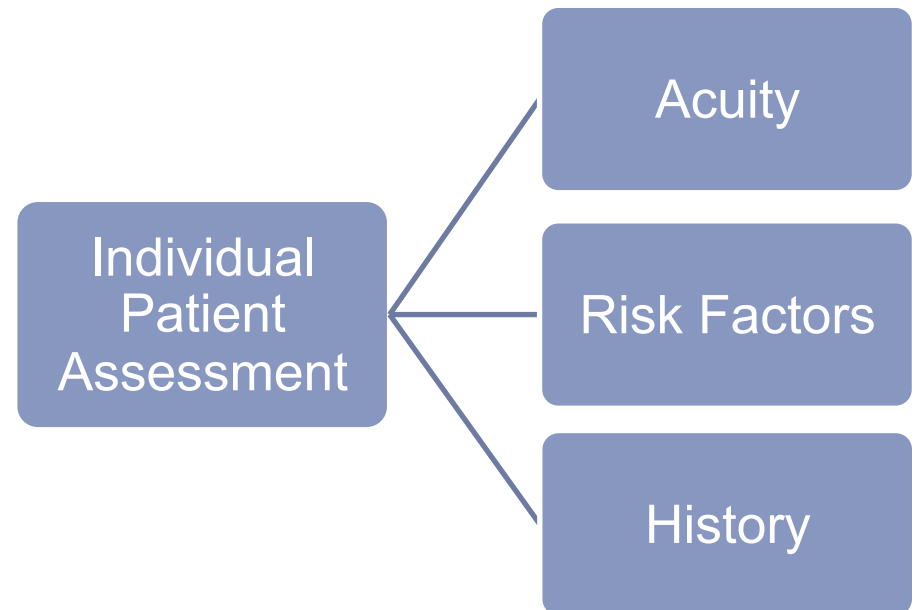


# Right Patient Assessment

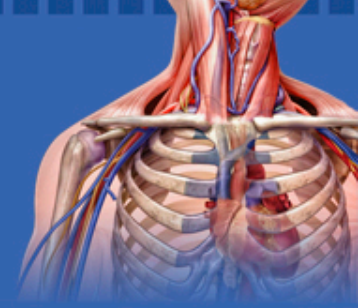


- **Right Patient**

- Assess patient conditions that may contraindicate right line device
  - Level of acuity dictates specific access choices
  - Risk factors
  - History
- Assess need for vascular access team placement



# Risk Factor Action Plan



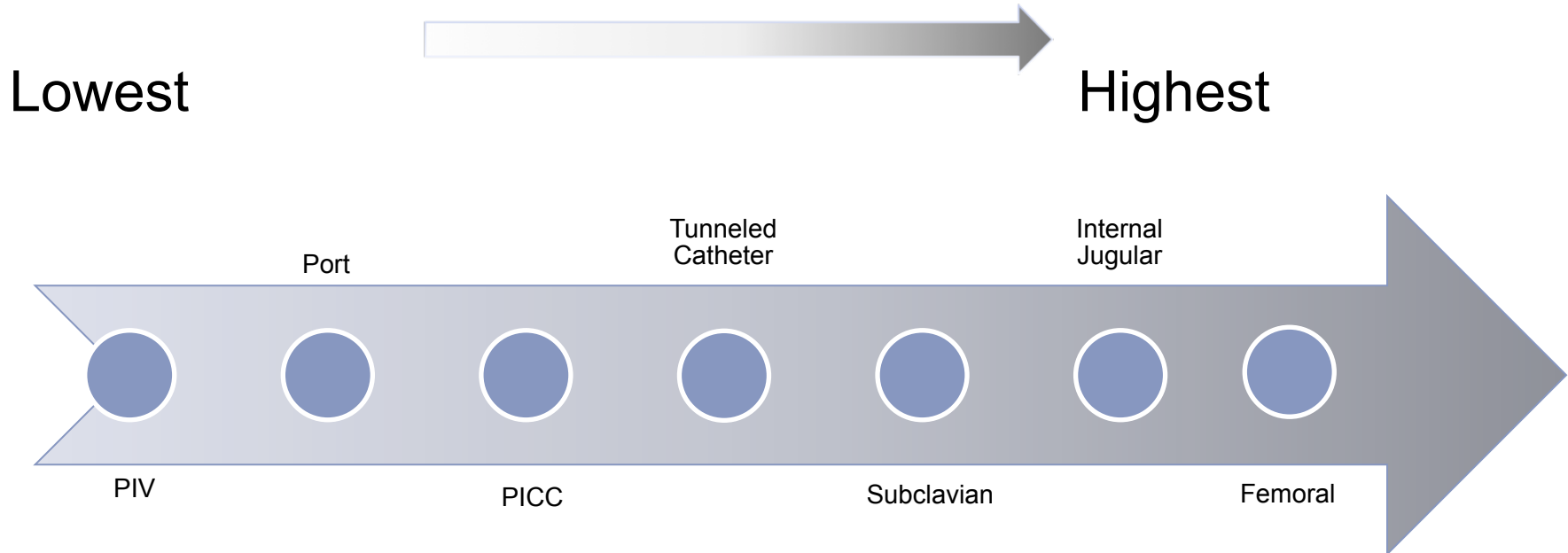
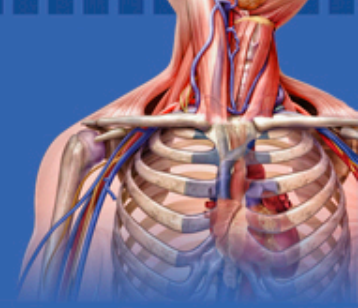
Assess Patient for:

Risk Factors  
and History

- Skin conditions
- Vein size and health
- Cancer/  
Chemotherapy
- Renal failure
- Circulatory/stroke
- Surgical/trauma

Specialized  
Access  
Team  
Review

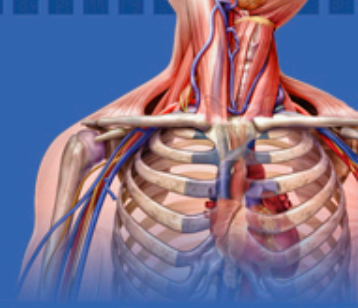
# Device Selection - Risk Assessment



## References:

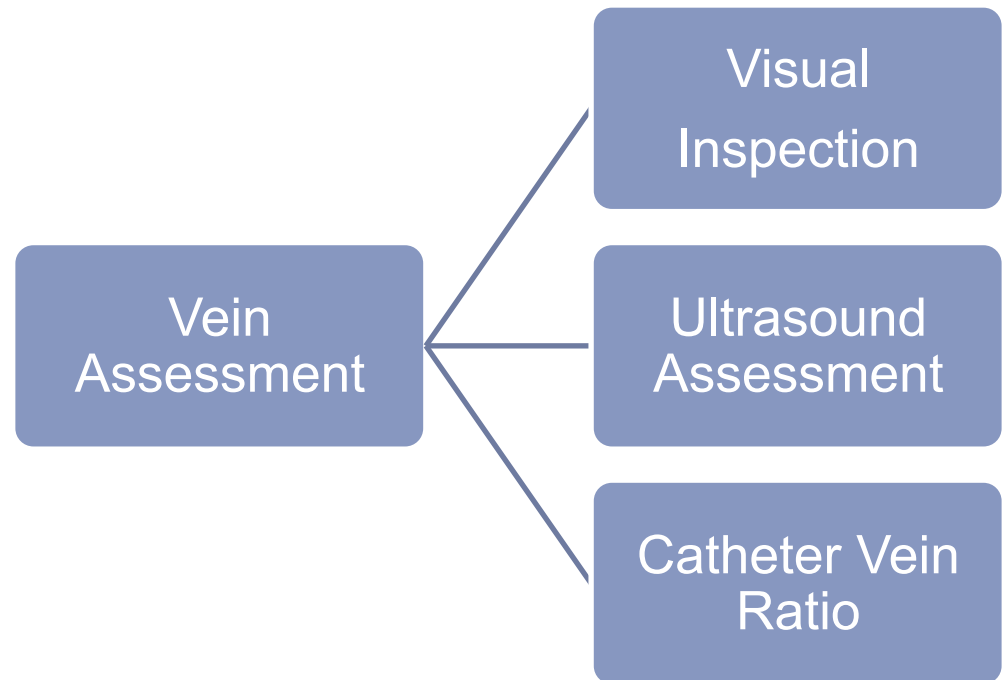
1. Patel BM, Dauenhauer CJ, Rady MY, Larson JS, Benjamin TR, Johnson DJ, Helmers RA. (2007) Impact of Peripherally Inserted Central Catheters on Catheter-Related Bloodstream Infections in the Intensive Care Unit. *J Patient Safety*; 3:142-148.
2. Raiy BA, Fakih MG, et al. (2010) Peripherally Inserted central catheters in the acute care setting: A safe alternative to high-risk short-term central venous catheters. *AJIC* 38(2):149-153.
3. Maki D, et al. (2006) The risk of bloodstream infection in adults with different intravascular devices: a systematic review of 200 published prospective studies *Mayo Clin Proc.* 81(9): 1159-71.

# Right Time for Insertion Assessment



## Right Time

- Perform insertion as soon as possible (within 48 hours) of beginning of treatment plan
- Use ultrasound guidance for CVC/PICC assessment and insertion
- Remove device as soon as treatment complete; perform evaluation daily

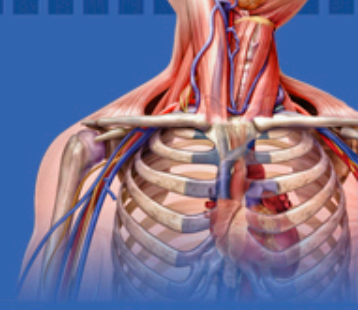


# Vein Assessment



- Use direct observation and history of IV access
- Perform ultrasound scanning of actual veins and look at choices
- Catheter Vein Ratio Size Determination
  - Select vein based on vein diameter at least 3 times size of catheter without a tourniquet
    - 3FR = vein size at least 3mm
    - 4FR = 4mm
    - 5FR = 5mm
    - 6FR = 6mm

# Admission Assessment and Device Best Practices



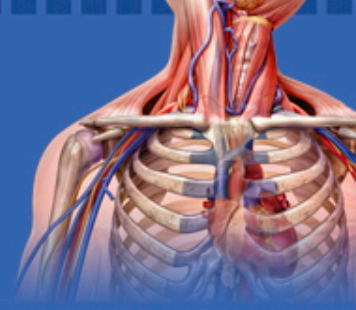
- Use smallest, shortest device with least number of lumens that will accommodate needs
- Focus on the lowest risk device moving to higher risk only as needed
- When treatment longer than 5 days is expected, consider central catheter or port
- Consider prescribed therapy, number of medications, incompatibilities
- Evaluate type of medication (irritating, chemotherapeutic, etc.) and determine long term needs



# Vessel Health and Preservation

## Putting it all Together

# Putting it All Together for the Patient



- Application of guidelines and best practices result in better outcomes
- Daily evaluation of correct device and function will improve patient satisfaction and facilitate completion of treatment plan
- Your input and that of your patients will help us customize and improve the program
- Turn in evaluation sheets at least once a week to manager or Shift Captain
- Perform patient evaluation prior to D/C

**Vessel Health and Preservation Clinician Evaluation Tool**

Patient Initials (if applicable): \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Evaluator's Name: \_\_\_\_\_

□ RN □ MD □ PHARM □ Other: \_\_\_\_\_

How many patient Vessel Health and Preservation assessments did you perform?  
 Admission Right Line Assessment: □ none □ 1-2 □ 3-5 □ 6  
 Daily Vascular Access Assessment: □ none □ 1-2 □ 3-5 □ 6

Using the chart below, rate your opinion of the performance of the tools used in VHP Study

Protocol Tools	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know or Not Applicable
a. The Admission Assessment tool provided information facilitated vascular access selection	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
b. Completion of the Admission Assessment tool made it possible to have the selected device inserted within 40 hours or less	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
c. The Daily Vascular Access Assessment tool was valuable for determining if the vascular access device was the best for the patient	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
d. The Daily Vascular Access Assessment tool made communication easier between physician and nurse regarding vascular access needs	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
e. The Daily Assessment tool was valuable for determining continued device necessity	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
f. The Daily Assessment tool was completed with little time	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
g. The Daily Assessment tool was accepted for use with physician rounds	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
h. The right device was placed at the right time because of the added assessment of vascular access needs with the VHP tools	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
i. Patients enrolled in the protocol had better outcomes and received fewer IV devices compared to patients not previously enrolled in the protocol	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
j. Patients involved with VHP Protocol had fewer attempts and less discomfort with IV device placement	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
k. OVERALL the VHP Protocol provided better outcomes for the patient	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a

1. What did you NOT LIKE about your experience?

2. What concerns, if any, about the staff or IV device?

3. What value do you see to this program?

4. Would you recommend this program to others?  
☐ Yes ☐ No, because \_\_\_\_\_

Other comments: \_\_\_\_\_

Clinical Satisfaction Tool

**Vessel Health and Preservation Patient Satisfaction and Evaluation Tool**

Patient Initials (if applicable): \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Pt Adm Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Patient's Name: \_\_\_\_\_

□ RN □ MD □ PHARM □ Other: \_\_\_\_\_

Using the chart below, rate your satisfaction of your experience with your intravenous devices during your stay

Your Response	Very Satisfied	Satisfied	Neutral	Not Satisfied	Very Dissatisfied	Don't Know or Not Applicable
a. Were you satisfied with the intravenous (IV) device placed for your hospital treatment?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
b. Did you receive an adequate amount of information about your IV device, the purpose and need for the IV device?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
c. Were you satisfied with the choice of IV device and the reason for that device?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
d. Were you satisfied with the skill of the person placing the IV?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
e. Was the intravenous insertion procedure acceptable and relatively free from pain?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
f. Were you satisfied with the number of attempts necessary for the IV device?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
g. When your treatment was complete were you satisfied with how quickly your IV device was removed?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
h. Were you satisfied with the infection prevention education you received on how you can protect yourself?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
i. Were you satisfied with the attention to handwashing, scrubbing the hub and other infection prevention procedures practiced by the staff?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
j. Were you satisfied with your involvement as a participant in your treatment plan specific to IV devices and treatments?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a
k. OVERALL your opinion of your IV therapy experience during your stay?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> n/a

1. What did you NOT LIKE about your IV experience?

2. What concerns, if any, about the staff or IV device?

3. What suggestions do you have for improvement?

4. Would you recommend this hospital to others?  
☐ Yes ☐ No, because \_\_\_\_\_

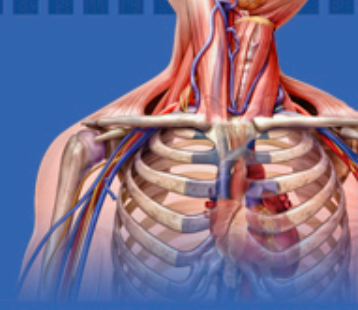
Other comments: \_\_\_\_\_

Patient Satisfaction Tool

1A Revision 10/26/11



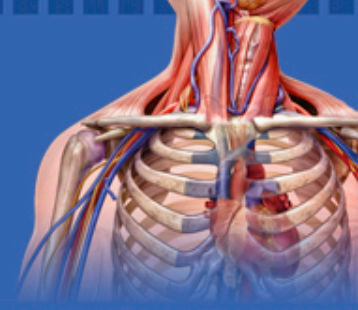
# Total Value of Vessel Health Protocol Implementation



Did the VHP Program Provide:

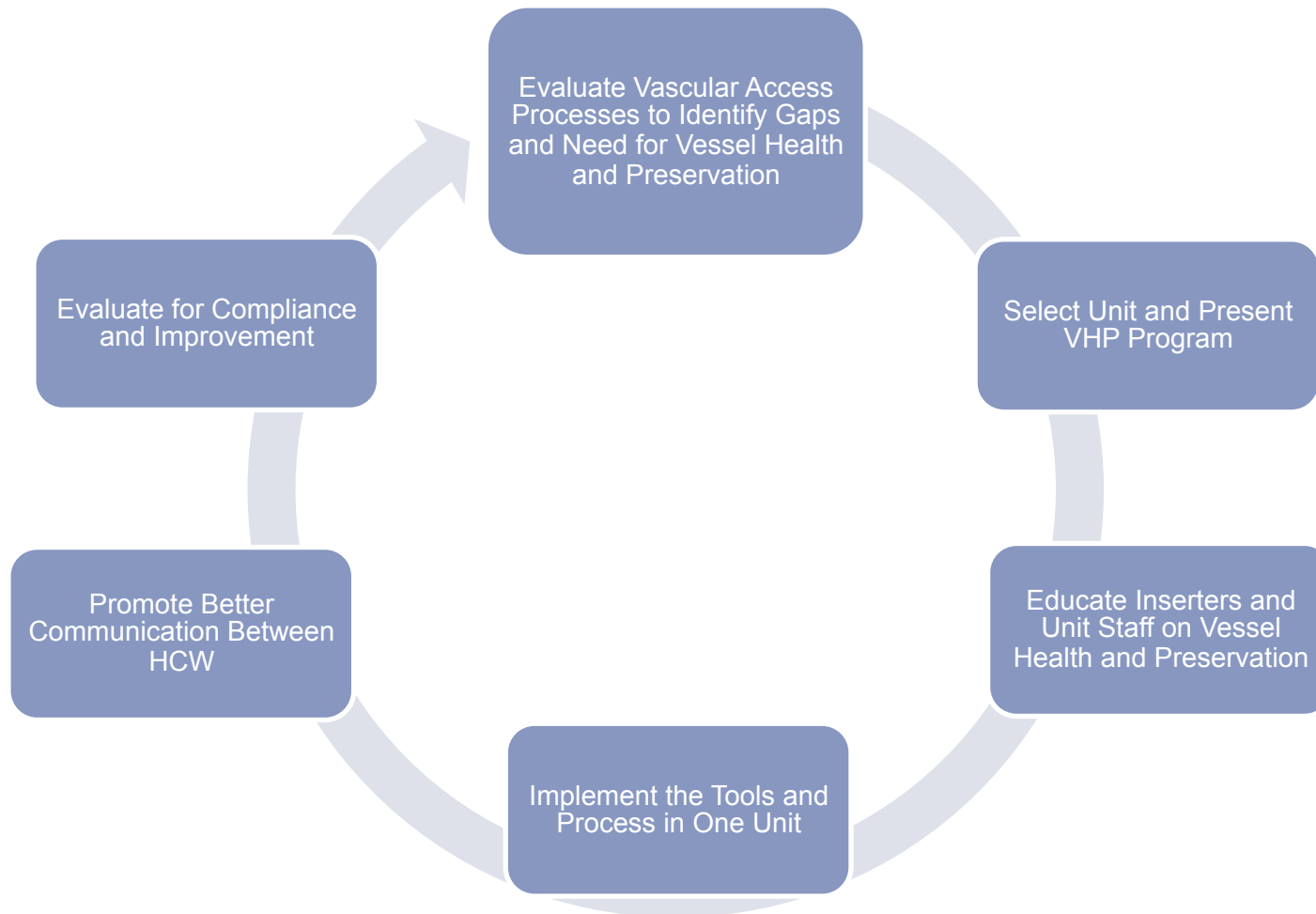
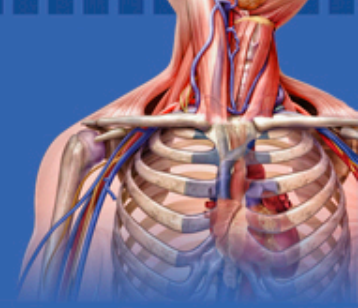
- Decision for best device
- Fewer accesses per patient
- Daily device necessity determination
- Compliance with CVC Insertion Checklist Guidelines
- Evaluation of complications and best device for preservation of veins
- Assessment promoting multidisciplinary communication
- Education and compliance with guidelines resulting in reduced infection rates

# Vessel Health and Preservation Process Working for Your Patients

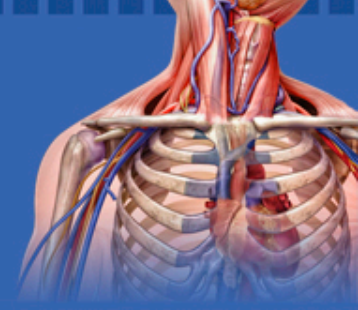


- Evaluation of outcome is built into program
- Retrospective and prospective analysis is performed initially and at the end of each stage
- Analysis of data will demonstrate outcomes of protocol
- Cost savings become apparent and measurable with fewer devices and reduced complications
- Treatment is completed without interruptions
- Patient satisfaction improves

# Implementing the VHP System

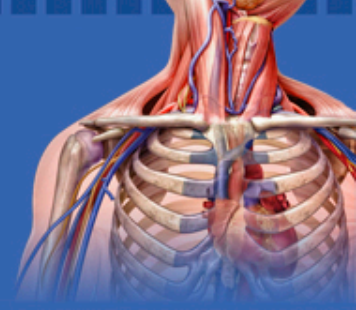


# The Expected Results!

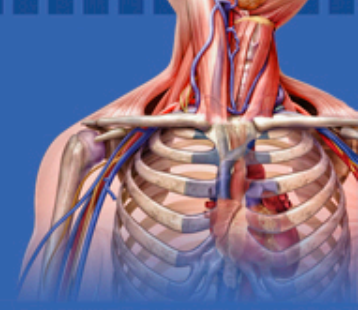


Establishment of an evidence-based process used for patient assessment and device selection that results in reduced risk, preserved vessel health and evaluation of access device(s) from hospital admission to discharge

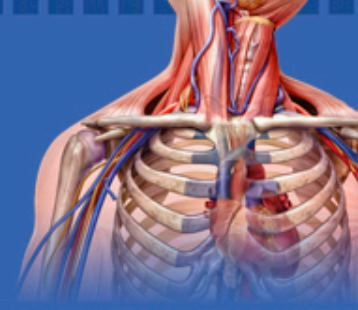
# Continuing Education Credit (CE)



- To obtain 1.0 contact hour, go to [www.saxetesting.com/vh](http://www.saxetesting.com/vh)
- Complete the post-test and evaluation form.
- Certificate of completion will be issued immediately.
- Provider approved by the California Board of Registered Nursing. Provider # 14477.
- This program has been approved for 1.0 contact hour of CRCE by the AARC.



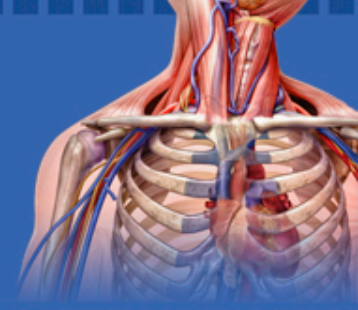
Questions ?



Thank you for your attention

This session has been recorded and will be archived on  
[www.vesselhealth.org](http://www.vesselhealth.org)

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